

Kiwa Inspecta Oy

Kiwa Certification Service ISO/IEC 27001 Certification

Trust
Quality
Progress

### More than a certificate!

We pride ourselves on delivering unparalleled customer experiences in our industry. Our commitment extends to collaborating closely with our clients, ensuring we enhance their operations hand-in-hand

Leveraging our deep industry knowledge, our dedicated lead assessor serve as personal managers, ensuring that our partnership yields substantial and measurable benefits for our customers.



Why Cyber Security Certification?

■ Trust and reputation: gives external stakeholders confidence that the company effectively manages its information security risks.

Regulatory compliance: helps a company meet regulatory requirements and demonstrate regulatory compliance.

Risk management: helps the company identify and manage information security risks effectively, which can reduce potential security threats.

Business continuity: promotes business continuity by ensuring that the company has plans and systems in place to deal with information security threats.

Competitive advantage: can differentiate a company from its competitors.

■ Internal processes: requires the company to review and improve its own information security management processes.

■ <u>Customer satisfaction:</u> Customers are increasingly appreciating the importance of data security. ISO/IEC 27001 certification demonstrates a company's commitment to information security.

Owners and board of directors: builds trust in the good governance of the company and may facilitate potential investments.





## Why to choose Kiwa as your security partner?

- Independent auditing is our core business.
- Strong expertise and experience valued by customers.
- We provide industry-independent services for numerous industries and the public sector.
- Auditors have extensive certification qualifications and international experience.
- Enables efficient and integrated assessments of multiple standards – privacy, quality, service management, environment, energy efficiency, occupational safety etc.
- In addition to information security, we also serve extensively in other areas of security – business continuity, supply chain security etc.
- Kiwa's international information security expertise.
- Close cooperation and a designated lead auditor/account manager ensure up-to-date planning and reporting.



# Management system certification process

The certification process for your information security management system is illustrated in the diagram below.

More detailed descriptions of the stages can be found in the appendix document ABC 200.

Certification Application Pre-audit

(optional but strongly recommended)

Certification audit stage 1

(readiness for stage 2)

Certification audit stage 2

Assessment results

(Audit report)

Requirements fulfilled

Certificate



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Surveillance audit

(1. & 2. year)

Recertification audit

(every 3. year)

non-conformities detected

Corrective measures or re-audit (if necessary)



# With more than 100 valid certificates, Kiwa Inspecta is the market leader in information security assessment

Kiwa Inspecta is a trusted partner in numerous industries, for companies of different sizes, operating with different business models



**Energy Sector** 



Software Industry



Manufacturing



ICT Consulting and Services



Military



Companies of Critical Security Category



**ICT Service Providers** 



Healthcare IT



Real Estate



Public Sector



# Strong Customer Recommendation

"Smooth audit. The auditor was very competent and understood our business and operations well."

"Extremely well and proficiently executed audit that offered us important points for our longerterm operational improvement."

"The best thing is that you stick to the requirements but at the same time you help us to understand where we succeeded and where we failed."



"Auditor's right attitude and deep understanding of our operations were convincing."

" Kiwa Inspecta expert knows our industry and company extremely well, hence our dialogue was very instructive."

"The auditor focused on the relevant issues, and we got valuable input for improvement.

The nonconformities were identified but we also got positive feedback."



Kiwa – Your Partner in Security...

Business Continuity ISO 22301

Data Protection Management ISO/IEC 27701

Service Management ISO/IEC 20000-1

Information Security Management ISO/IEC 27001

Supply Chain Security

Management

ISO 28000

AQAP-2110 NATO Quality Assurance

Risk Management ISO 31000





## Yearly Cycle of Customer Audits

#### Follow-up actions

- Agreeing on the handling of detected deviations (Kiwa and the customer)
- Preliminary agreement on the date of the next audit (Kiwa and the customer)
- Collecting audit feedback and developing own operations (Kiwa)



### Yearly planning (Kiwa and the customer)

- The customer's situation
  - Organizational and business changes
  - Development of management system
- · Goals for the coming period
  - Themes
  - Subjects to be assessed
- Preliminary evaluation program, logistics
- Other things to consider

#### Implementation and reporting of audits (Kiwa)

- Implementation according to the plan
- Audit specific detailed report
- Viewing the corrective measures of the previous audit and evaluating their effectiveness



- More detailed planning
- Nomination of the assessment team
- Iterating the evaluation plan with the client
- Distribution of the program and preparation instructions
- Advance material request for the customer



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